



## **HOTEL FACT SHEET & WINTER CONCEPT**

### **GENERAL INFORMATION**

<b>NAME OF THE HOTEL</b>	<b>: SUENO HOTELS DELUXE BELEK</b>
<b>NATIONAL CATEGORY</b>	: Official 5 Star
<b>ADDRESS</b>	: Kadriye Mah. Taşlıburun Cad. No:18-1/1-2 Serik / ANTALYA
<b>TELEPHONE</b>	: +90 242 710 30 00 (pbx)
<b>TELEFAX</b>	: +90 242 710 30 09
<b>WEB SITE</b>	: <a href="http://www.sueno.com.tr">www.sueno.com.tr</a>
<b>E – MAIL</b>	: <a href="mailto:info@sueno.com.tr">info@sueno.com.tr</a>
<b>HOTEL &amp; GOLF CLUB MANAGER</b>	:
<b>HOTEL &amp; GOLF CLUB MANAGER ASS.</b>	: Mr. Kemal ŞAHİN
<b>SALES &amp; MARKETING MANAGER</b>	: Mr. Kadir EĞİN
<b>PENSION TYPE</b>	: Deluxe All Inclusive
<b>YEAR OF CONSTRUCTION</b>	: April 2015
<b>SERVICE PERIOD</b>	: All Year round
<b>LANGUAGES</b>	: Turkish, English, German, Russian
<b>SYSTEMS &amp; CERTIFICATIONS</b>	: Blue Flag

<b>DISTANCE TO THE AIRPORT</b>	: Antalya (AYT)	30 km
<b>TRANSFER TIME</b>	: About 30 Minutes	
<b>DISTANCE TO THE NEAREST CITY</b>	: Antalya	40 km
<b>DOWNTOWN, SHOPPING AND</b>	: Belek	5 km
<b>NEAREST HOSPITAL</b>	: Kadriye	3 km
<b>DISTANCE TO THE</b>	: Perge	30 km
<b>HISTORICAL PLACES</b>	: Termessos	65 km
	: Phaselis	110 km
	: Myra	180 km
	: Aspendos	30 km
	: Side	45 km

### **DESCRIPTION OF HOTEL**

<b>BUILD AND TERRITORY</b>	: A Resort Hotel built on a territory of 1.410.000 m <sup>2</sup> as a single Main Building direct at the Beach, located behind 2 Professional Golf Courses with 426 Rooms with a Sea view ratio of 86% on 6 floors. Partial view to the Golf Course and Forest side.
<b>PLACE OF THE BEACH</b>	: Private beach with Blue Flag is directly in front of the Hotel building (Sand surface with length of 220 m). Pier, Beach Club, Pavillions, sunbeds and umbrellas are available for Guests ( <b>Summer season</b> ).

### WELCOME & FAREWELL

Welcome and farewell of Guests with several Snacks and beverages.
Personel accompanying for VIP's and Guests from Villas to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Butler's service at some special room types.
Private check-in desk for children (in the Mini Club).
Indoor and Outdoor Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

### OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m <sup>2</sup>	Room View		Room Sections											Bathroom		
				Sea	Land & Golf	Total Rooms	Bed Room	Living Room	Dressing Corner	Balcony	Swim-up Pool	Jacuzzi	Turkish Bath	Kitchenette	Sauna	Bath	Max Cap	Shower	Bathtub
Deluxe Room Land & Golf V.	DRK	50	45		X	1	1		1	1						1	3+1	1	
Deluxe Room Sea View	DRD	185	45	X		1	1		1	1						1	3+1	1	
Deluxe Room Infinity	DRI	10	45	X		1	1		1	1	23 m <sup>2</sup>					1	3+1	1	
Disable Room	HND	5	45	X		1	1		1	1						1	2+2	1	
Deluxe Suite Land & Golf V.	DSUK	76	70		X	1+1	1	1	1	1						2	4+1	1	1
Deluxe Suite Sea View	DSUD	70	70	X		1+1	1	1	1	1						2	4+1	1	1
Deluxe Sueno Suite	DSSU	14	70	X		1+1	1	1	1	1	30-38 m <sup>2</sup>					2	4+1	1	1
Superior Suite	SSU	8	70	X		1+1	1	1	1	1		1				2	4+1	1	1
Superior Suite Exclusive	SSUE	2	100	X		2+1	2	1		1		1				2	5+1	1	1
Superior Sueno Suite	SSSU	2	100	X		2+1	2	1		1	75 m <sup>2</sup>	1				2	5+1	1	1
King Suite	KSU	1	385	X		3+1	3	1	1	1		1	1	1	1	2	7+1	1	1
Sueno Island Villa	SISU	3	317			5+1	5	1				1	1	1	1	5	5+1	1	1

The Sueno Island Villas have also a Private Massage Room, a Fitness Room with Equipment and a Full equipped Kitchen. Pools in the Rooms are not heated. Villa's are closed in Winter season.

**FREE OF CHARGE SERVICES IN ROOM**

	Deluxe Room L&G V.	Deluxe Room Sea V.	Deluxe Room Infinity	Handicap Room	Deluxe Suite L&G V.	Deluxe Suite Sea V.	Deluxe Sueno Suite	Superior Suite	Superior Suite Exclusive	Superior Sueno Suite	King Suite	Sueno Island Villa
Pillow menu (5 types)	X	X	X	X	X	X	X	X	X	X	X	X
Visco bed varieties	X	X	X	X	X	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X	X	X	X	X	X
Mini bar (Daily refilled)	X	X	X	X	X	X	X	X	X	X	X	X
Room service				X					X	X	X	X
VIP Transfer (Airport)										X	X	X
Bouquet of flowers											X	X
Bathrobe and slippers	X	X	X	X	X	X	X	X	X	X	X	X
Bathrobe and slippers for children	X	X	X	X	X	X	X	X	X	X	X	X
Private Butler									X	X	X	X
Digital safe box	X	X	X	X	X	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X	X	X	X	X	X
LCD TV	X	X	X	X	X	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X	X	X	X	X	X
Air Condition	X	X	X	X	X	X	X	X	X	X	X	X
Fruit Plate upon arrival	X	X	X	X	X	X	X	X	X	X	X	X
Exotic fruit basket upon arrival											X	X
Daily newspaper (according to guest nationality)											X	X
Bar setup (70cl bottle of local/imported alc.drinks)											X	X
A'la Carte Restaurants									X	X	X	X
Club car allocation											X	X
Dish with nuts and dried fruits											X	X
Sparkling Wine upon arrival											X	X
Bascule	X	X	X	X	X	X	X	X	X	X	X	X
Iron & Ironing Table	X	X	X	X	X	X	X	X	X	X	X	X
High speed WI-FI internet	X	X	X	X	X	X	X	X	X	X	X	X

### HONEYMOONERS

Suite up-grade upon availability.
Heart-shaped cake served at the A la carte restaurant.
Fresh Flower arrangement at the room.
Fragrant candles and Incenses in the bathroom.
Fruit basket and a bottle of sparkling wine in the room.
First morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).
Special sink decorated with flower leaves, only in the Suites.
1 time complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service. (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).
%25 discount by massages at the SPA Center and special hospitality in couple suites.
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.).

### FACILITIES

Unit Name	Place	Opening Times		Size m <sup>2</sup>	Capacity	Free	Extra	Description
Main Lobby	Lobby	24 Hours		4720	3000 Person	X		
CIP Lounge	Lobby	08:00	24:00	325		X		Aperitif Sandwiches (Request)
CIP Lounge Rooms	Lobby	24 Hours		9 Units			X	Early C/In or Late C/out
Gameland	Ground Floor	16:00	24:00	4582	1835 Person		X	Indoor Facility
Cinema	Ground Floor	15:00	21:00	139	73 Person	X		2 times a day
Amphitheater	Ground Floor	20:30	22:30	681	540 Person	X		Indoor
Table Games Room	Ground Floor	10:00	24:00	135	76 Person	X		Two-storey
Shopping Center	Ground Floor			1110			X	12 Stores & Shops
Spa & Wellness	Ground Floor	08:00	21:00	5325		X	X	Two-storey
Fitness Center	Ground Floor	08:00	21:00	354		X		With trainers
Fitness Center	Ground Floor	21:00	08:00	354		X		Without trainers
Mini Club	Ground Floor	10:00 - 12:30 / 14:30 - 17:30 / 20:00 - 23:00		1059		X		Indoor
Main Restaurant	Ground Floor			3000	1800 Person	X		5 different sections
Laundry & Dry Cleaning							X	
Golf Club	Sueno Golf Hotel						X	2x18 Hole Golf Courses
Proshop	Golf Club	06:00	17:00				X	Golf Equipments
Car Park	Garage			4060	160 Cars	X		
Medical Service		24 Hours		20			X	at certain times visit
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2 x 105m x 70m Prof. Fields and 2 x 20m x 70m Training Area
Artfical Football Pitch	Outside					X		30m x 50m

### MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Main Restaurant	Open Buffet	06:30	10:00	1100	700	Priority service for children, diet buffet, all drinks are served to the table, orange juice, coffee & tea served in pots, varieties of teas.
Late Breakfast	Main Restaurant	Open Buffet	10:00	11:00	1100	700	Orange juice
Brunch	Main Restaurant	Open Buffet	11:00	14:30	1100	700	New Year
Lunch	Main Restaurant	Open Buffet	12:30	14:30	1100	700	Priority service for children, diet buffet, all drinks served to the table.
Dinner	Main Restaurant	Open Buffet	19:00	21:30	1100	700	Priority service for children, diet buffet, all drinks served to the table.
Night Buffet	Main Restaurant	Limited Buffet	23:00	01:00	1100	700	
Night Snack	Main Restaurant	A'la minute	01:00	07:00	1100	700	Soup and Sandwiches
Food & Beverages	Italian & Ottoman Rest.	A'la carte	12:30	16:00	40	20	Snack menu
Patisserie & Beverages	Patisserie Cafe	A'la carte	12:00	22:00			International top quality patisserie products
Coffee & Tea Service	Café Türk	A'la carte	08:00	24:00			
Food & Beverages	Room Service	A'la carte	24 hours				Extra Charge
Food & Beverages	Birdie Bar / Golf Club	A'la carte	11:30	17:00	40	100	Extra Charge

### A'la CARTE RESTAURANTS

Unit Name	Place	Menu	Opening Times		Indoor Capacity	Outdoor Capacity	Description
Teppanyaki & Asian	Main Building	A'la carte	19:00	21:30	40 Pax		Service Charge pp 10.-€
Mexican	Main Building	A'la carte	19:00	21:30	40 Pax		Service Charge pp 10.-€
Italian	Main Building	A'la carte	19:00	21:30	40 Pax		Service Charge pp 10.-€
Turkish	Main Building	A'la carte	19:00	21:30	40 Pax		Service Charge pp 10.-€

**Note:** 0-6 Kids for Free, 7-12 Kids %50 Discount

### BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Lobby Bar	Lobby	08:00	24:00		X		Local and imported alcoholic and non-alcohol beverages.
Lounge Bar	Ground Floor	24 Hours			X		Local and imported alcoholic and non-alcohol beverages.
Gameland Bar	Ground Floor	16:00	24:00		X		Local non-alcoholic drinks
Disco	Ground Floor	23:00	02:00		X		Local and imported alcoholic and non-alcohol beverages.
Café Türk	Ground Floor	08:00	24:00		X		Coffee & Tea Varieties
Vitamin Bar	Spa Center	09:00	21:00		X		Soft drinks , fresh fruit and vegetable juice
Birdie Bar	Golf Club	11:30	17:00			X	Local and imported alcoholic and non-alcohol beverages.

**Note :** Large Selection of table Wines are available at the Main Restaurant.\_ Fresh squeezed orange juice for free.

### MINIBAR

Beer (2 box)	Ice Tea (2 box)	Water (2 bottles)	Fruit Juice (2 box)	Coca Cola Light (2 box)	Mineral Water (2 bottles)	
Coca Cola (2 box)	Fanta (2 box)	Sprite (2 box)	Chips	Cracker	Peanuts	

\*The content of the minibars will be refreshed every day.

### BRAND DRINKS WITH ALCOHOL

<b>WHISKY</b>	CHIVAS REGAL 12 YO	JACK DANIELS	GLENLIVET 12 YO	J.WALKER RED LABEL	BALLANTINES
	DIMPLE	JEAM BEAM	JAMESON	J.WALKER BLACK LABEL	
	THE FAMOUS GROUSE	J&B			
<b>VOTKA</b>	FINLANDIA	RUSSIAN STANDART	STOLICHNAYA		
	ABSOLUT	SMIRNOFF			
<b>GIN</b>	GORDON'S	BOMBAY	BEEFEATER		
<b>RUM</b>	CACHACA JANEIRO	HAVANA CLUB	BACARDI	BACARDI BLACK	
<b>TEQUILA</b>	OLMECA GOLD	OLMECA ALTOS			
	OLMECA BLANCO	OLMECA PLATOS	JOSE CUERVO		
<b>COGNAC &amp; BRANDY</b>	HENNESSY VS	METAXA 5*	METAXA 7*	MARTEL VS	
<b>VERMOUTH</b>	MARTINI BIANCO				
	MARTINI ROSSO	MARTINI EXTRA DRY			
<b>RAKI</b>	TEKİRDAĞ GOLD	YENİ RAKI	YENİ RAKI YENİ SERİ	YEŞİL EFE	ALTINBAŞ
	TEKİRDAĞ YAŞ ÜZÜM	YENİ RAKI ALA			
<b>LIQOUR</b>	GRAPPA	BAILEYS	DRAMBUIE	BATIDA DE COCO	
	JAGERMEISTER	APEROL	AMARETTO	CAMPARI	SAMBUCA
	KAHLUA	GRAND MARNIER	SAFARI	COINTREAU	SAUTHERN COMFORT

	TIA MARIA	MALIBU	ARCHERS	SHERIDAN'S	FERNET BRANCA
<b>BEER</b>	EFES PİLSEN	EFES LIGHT	EFES DARK	BECKS	
<b>WINE</b>	TURKISH WINE (IMP & EXP 3 SORTS)				
<b>SPARKLING WINE</b>	IMPORT & EXPORT				

\*All these alcoholic Brand drinks will be served at our Bars as a part of our Deluxe All Inclusive Concept.

### CONGRESS CENTER

Unit Name	Size	Length	Weight	Height	Equipment	Theater	Class	Banquet
ORKİDE	2584	68 m	38 m	8,1 m		3690	2350	2118
ORKİDE 1	646	38 m	17 m	8,1 m		921	586	530
ORKİDE 2	646	38 m	17 m	8,1 m		921	586	530
ORKİDE 3	646	38 m	17 m	8,1 m		921	586	530
ORKİDE 4	646	38 m	17 m	8,1 m		921	586	530
Fuaye	1140	60 m	19,4 m	5,7 m				
KARDELEN	809	50,1 m	16,15 m	5,7 m		519	330	298
KARDELEN 1	167	17 m	10,6 m	5,7 m		260	165	149
KARDELEN 2	171	17 m	10,6 m	5,7 m		260	165	149
KARDELEN 3	169	17 m	10,6 m	5,7 m		260	165	149
KARDELEN 4	169	17 m	10,6 m	5,7 m		260	165	149
KARDELEN 5	125	17 m	7,4 m	5,7 m		260	165	149

Unit Name	Size	Length	Weight	Height	Equipment	Theater	Class	Banquet
DEFNE	110	11 m	10 m	2,9 m		163	104	93
BEGONVİL	114	13,4 m	8,5 m	2,9 m		131	84	75
PAPATYA	57,5	12 m	4,8 m	2,9 m		82	52	47
GÜL	59	12 m	4,9 m	2,9 m		84	54	48
MENEKŞE	59	8,8 m	6,9 m	2,9 m		84	54	48
NERGİS	96	13,1 m	7,3 m	2,9 m		137	87	79
ZEYTİN 1	114	11,4 m	10 m	2,9 m		163	104	93
ZEYTİN 2	92	14 m	8,5 m	2,9 m		131	84	75
MANOLYA	130	11,8 m	11 m	2,9 m		186	118	107
ILGIN	57,5	12 m	4,8 m	2,9 m		82	52	47
ZAKKUM	59	12 m	4,9 m	2,9 m		84	54	48
MİMOZA	59	8,8 m	6,9 m	2,9 m		84	54	48
PİNUS	96	13,1 m	7,3 m	2,9 m		137	87	79

**SWIMMING POOLS**

Pool	Place	Size m <sup>2</sup>	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated	Slides
Main Pool	Outdoor	7006	1,40 cm	X	X				
Island Pool	Villas	1606	1,40 cm	X	X				
Indoor Pool	Spa	323	1,40 cm	X		X		X	
Warm Relax Pool	Spa	50	1,40 cm	X		X		X	
Outdoor Pool (connect with Indoor Pool)	Outdoor	128	1,40 cm	X	X			X	
Indoor Children's Pool	Spa	30	30 cm	X		X		X	
Aquapark Pool	Outdoor	375	1,20 cm	X	X				10 Slides
Aquapark Children's Pool	Outdoor	474	30 cm	X	X				8 for Kids, 5 for Baby's
Main Children's Pool	Outdoor	121	30 cm	X	X		X		
Mini Club Children's Pool	Outdoor	113	30 cm	X	X		X		
Mini Club Babies Sand Pool	Outdoor	87	15 cm	X	X		X		
Mini Club Splash Pool	Outdoor	180		X	X				

**Note: Outside Swimming Pool are closed in Winter season.**

**SPA & WELLNESS**

323 m <sup>2</sup> Heated Indoor Pool	128 m <sup>2</sup> Heated Outdoor Pool	50 m <sup>2</sup> Heated Indoor Pool	Fitness Center	Step & Aerobic Section
5 Steam Rooms	6 Saunas	6 Turkish Baths	Botanic Garden	Vitamin Bar
25 Treatment Rooms	2 VIP Rooms			
<b>Free of Charge</b>	Turkish Bath	Steam Bath	Sauna	Relax Area
	Pool	Kids Pool		
<b>Extra Charge</b>	Massages & Turkish Bath Treatments	VIP Section	Adventure Shower	Mud Room
	Skin & Body Care	Spa Beauty Shop	Sand Room	Ice Room
	Salt Room	Russian Sauna	Wine Room	Hay Room
	Manicure & Pedicure	Hairdresser	Hydrotherapy	Waterbed Relax Room

**SPORTS & ACTIVITIES**

<b>Free of Charge</b>	Sport Tournaments	Table Games	Nordic Walking	Boccia
	Fitness Center	Table Tennis	Aerobic	Basketball
	2 Tennis Courts	Use of Tennis Courts	Water Gym	Dance Lessons
	Darts	Archery	Step Up	Tennis, Golf Lessons with group
	Shooting (Air-gun)	Pilates	Zumba	Mountain Bike Tours
<b>Extra Charge</b>	Baby Sitting	Private Golf Lessons		
	Private Fitness Lessons	Private Tennis Lessons		
	2 Soccer Fields (Prof.)	Tennis Equipment		



**LOLLIPOP MINI CLUB**

<p>*01-15 yrs (01-03 under parental control, 04-06 yrs,07-10 yrs)          *Special welcoming at the Mini Club for children          *Recording child's name, surname and room number on special designed badge          *Shows with Children's participation are organized every week          *Special birthday celebrations weekly          *Special shows for children          *Kids Cinema          *Kids Theatre          *Activity Rooms (painting)          *Ballet Hall and Lesson          *Climbing Wall          *Softball Pool          *Lollipop Mini Club Service hours can change according the season</p>	<p>*Baby Care Room          *Sleeping Room          *Library          *Cartoon TV channels in the rooms          *Baby Care Room          *Baby Trolley , Baby phone (by deposit)          *Toys for disabled children          *Waiting room for parents</p>
---	---

**PAVILLONS & BEACH**

<p><b>Pavilions: (Summer season)</b>          *Beach 16, Pool 16, VIP Lounge 3          *Working hours 09:00 – 19:00          *Service is available by reservation from GR          *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug          *Hotel Staff will be glad to provide Vip food and beverage service          *Guest are welcomed with Sparkling Wine          *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc.          *High speed WI-FI service</p>	<p><b>Beach: (Summer season)</b>          * Working hours 09:00 – 19:00          *Distance to hotel is 0 meter          *Sand and pebbles          *220 meters length private beach          *WC, shower, changing rooms          *Beach towels , beach umbrellas and sun beds are free of charge          *Pier size of 1800 m<sup>2</sup></p>
--	---

**ENTERTAINMENT**

<b>Free Of Charge</b>	Life Music (1 x Week)	Karaoke nights	Daily Tournaments			
	Shows of Famous Dance Groups from different countries	Acrobatics Shows	Special Events			
	Evening Entertainment	Cinema				
<b>Extra Charge (Gameland)</b>	Gondol	Ferris Wheel	Bumper Cars	The Mini Jet	Mini Rail	Crazy Swing
	Rodeo	Swing Chairs	Trampoline	Softball Pool	Carousel	Discovery
	Top Sping	Riding Car	Playstation	7D Cinema	Billiard	Table Soccer
	Bowling	Pinball	Air Hockey	İnternet Café	Video Games	Electronic Basketball

**DIVERSES**

Name	Yes	No	Inclusive	Extra	Description
Credit Card	X				Amex, Visa, Eurocard, Mastercard
Late Check Out	X			X	If available; % 50 of the Rack Rate will be charged
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				10 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	at certain times visit
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Stores and Shops	X			X	Beach Wear, Bags, Leather, Home Textile, Sunglasses, Souvenir, Jewellery, Market, Sports Wear, Hairdresser

**All activities depend on season & weather conditions and Sueno Hotels Deluxe Belek may change programmes without any notice.**