



HOTEL CONCEPT & INFORMATION – 2016-2017 WINTER SEASON

GENERAL INFORMATION			
Hotel owner	: Kaya Holding A.Ş.	Season	: 12 months
Category	: 5 +	Total indoor area	: 90.000 m ²
Concept	: Palazzo All Inclusive	Total outdoor area	: 120.000 m ²
Opening year	: 2013	Number of floors	: 5/6
General Manager	: Alper TÜRLÜ	Manager of Sales & Marketing	: Ümit ARAL

CONTACT INFORMATION			
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DISTANCES			
Antalya airport	: 27 km	Transfer possibilities	: VIP transfer, bus, taxi (Belek, Serik, Antalya, Side, Alanya)
Antalya city center	: 35 km	Beach location and length	: 200 m long; hotel directly at the beach; private beach with 1 pier
Closest town center	: 2,5 km (Kadriye)	Kaya Palazzo Golf Course	: 150 m

GREETING	
Welcoming all guests at the door	Toys for children arrival at the reception
Greeting with import champagne, imported rose champagne	On departure, water and car scent serve to the car
On arrival greeting with Turkish delight and homemade chocolate	Suitable layout of general areas for disabled guests,
Umbrella service (only on rainy days)	For special room types express check-in,

FOOD & BEVERAGE

RESTAURANTS & BARS PALAZZO ALL INCLUSIVE CONCEPT		
A La Carte Restaurants (3 Restaurants)	Asia, Italian, Lebanese (ASIATICO, TULIPANO, BEIRUT)	Open 6 days a week
Bars	International Wide Range Bar Concept	
Patisserie Brasserie	Wide Range Patisserie Products & Sandwiches	



LED TV	42"	42"	42"	42"	42"	42"	39"	39"
Kettle & Set Up	✓	✓	✓	✓	✓	✓	✓	✓
Kids bath amenities	✓	✓	✓	✓	✓	✓	✓	✓
Chocolate plate for kids	✓	✓	✓	✓	✓	✓	✓	✓
Puzzle for kids	✓	✓	✓	✓	✓	✓	✓	✓

ROOM & SUITES FACILITIES

Room type	Units	Maximum occupancy	Description	Room type
Superior Garden	43	(max. 2 adults + 1 children)	35	Located at separate garden bloks, 1 bedroom (twin), WC, bathroom with shower, sitting area with single seat, balcony (35 m2)
Superior Room	239	(max. 2 adults + 1 children)	39	Sea side or pool view, 1 bedroom (French or twin), WC, bathroom with bathtub, shower, sitting area with opening sofa bed (becoming a French bed), terrace or balcony (39m2)
Superior Oda (Engelli)	5	(max. 2 adults + 1 children)	39	Land View, 1 bedroom (french or twin), WC, bathroom with bathtub, shower, balcony (39m2)
Superior Oda Swim Up	29	(max. 2 adults + 1 children)	39	Pool view, 1 bedroom (french), WC, bathroom with bathtub, shower, sitting area with opening sofa bed (becoming a French bed), terrace with direct exit into the pool (39 m2)
Garden Suite	96	(max. 3 adults + 1 child)	69	Located at separate garden bloks , 1 bedroom (french), 1 living room, 2 WCs, 2 bathrooms: one with shower and one with bathtub, terrace or balcony (69 m2)
Sea View Suite	134	(max. 3 adults + 1 child)	79	Sea and pool view, 1 bedroom (french or twin), 1 living room with sliding door, 2 WC, bathroom with Jacuzzi, 2 showers, terrace or balcony (79 m2)
Dublex Family Suite	16	(max. 4 adults + 2 children)	108	Pool view, 2 bedrooms (french and twin), 1 living room, 3 WCs, bathroom with hydro massage bathtub, , 3 showers, terrace or balcony (108 m2)
Swim Up Suite	21	(max. 3 adults + 1 child)	79	Sea and pool view, 1 bedroom (french), 1 living room, 2 WCs, bathroom with hydro massage bathtub, 2 showers, terrace with shared Swim Up Suite pool (79 m2)
Dublex Swim Up Suite	29	(max. 4 adults + 2 children)	108	Pool view, 2 bedrooms (french and twin), 1 living room, 3 WCs, bathroom with hydro massage bathtub, 3 showers, terrace with direct exit into the pool (108 m2)
Palazzo Suite Sea View	20	(max. 3 adults + 1 child)	108	Sea and pool view, 1 bedroom (french), living room, 2 WC's, 2 showers, Jacuzzi, terrace with sitting and sunbath area (108 m2)
Villa Verona (2 Bedrooms)	2	(max.4 pax)	130	Private villa on Kaya Palazzo Golf Club, 2 bedrooms, 1 living room with American kitchen, 2 WCs, 1 bathroom with hydro massage bathtub and shower, 1 bathroom with shower, terrace with sitting and sunbath area, 96 m2 private outdoor pool, private pavilion on the beach



Villa Verona (3 Bedrooms)	4	(max. 6 pax)	265	Private villa on Kaya Palazzo Golf Club, 3 bedrooms, 1 living room with American kitchen, 3 WCs, 1 bathroom with hydro massage bathtub and shower, 2 bathrooms with bathtub, terrace with sitting and sunbath area, 135 m2 private outdoor pool, 1 baby sitter room, private pavilion on the beach
Villa Venice	3	(max. 6 pax)	138	1 Big Bedroom with changing room and bathroom, 2 bedrooms with shared bathroom, terrace, living room with American kitchen, Entrance to the Venice outdoor pool from room, pavilion at the private beach, baby sitter room (138M2)
Villa Ducale	4	(max. 6 pax)	175	Directly at the beach, 1 Big Bedroom with changing room and bathroom, 2 bedrooms with bathrooms, terrace, private outdoor pool, living room with American kitchen, entrance hall, private sunbath area and pavilion at the private pool, baby sitter room (175m2)

PRIVATE SUITE & VILLA FACILITIES

Room type	Units	Maximum occupancy	Description
Swimm Up Suite	21	(max. 3 adults + 1 child)	Sea and pool view, 1 bedroom (french), 1 living room, 2 WCs, bathroom with hydro massage bathtub, 2 showers, terrace with shared Swim Up Suite pool (79 m ²)
Dubleks Swimm Up Suite	30	(max. 4 adults + 2 children)	Pool view, 2 bedrooms (french and twin), 1 living room, 3 WCs, bathroom with hydro massage bathtub, 3 showers, terrace with direct exit into the pool (108 m ²)
Palazzo Suite Sea View	20	(max. 3 adults + 1 child)	Sea and pool view, 1 bedroom (french), living room, 2 WC's, 2 showers, Jacuzzi, terrace with sitting and sunbath area (108 m ²)
Villa Venice	3	(max. 6 pax)	1 Big Bedroom with changing room and bathroom, 2 bedrooms with shared bathroom, terrace, living room with American kitchen, Entrance to the Venice outdoor pool from room, pavilion at the private beach, baby sitter room (138M ²)
Villa Ducale	4	(max. 6 pax)	Directly at the beach, 1 Big Bedroom with changing room and bathroom, 2 bedrooms with bathrooms, terrace, private outdoor pool, living room with American kitchen, entrance hall, private sunbath area and pavilion at the private pool, baby sitter room (175m ²)
Villa Verona (2 Bedrooms)	2	(max.4 pax)	Private villa on Kaya Palazzo Golf Club, 2 bedrooms, 1 living room with American kitchen, 2 WCs, 1 bathroom with hydro massage bathtub and shower, 1 bathroom with shower, terrace with sitting and sunbath area, 96 m ² private outdoor pool, private pavilion on the beach
Villa Verona (3 Bedrooms)	4	(max. 6 pax)	Private villa on Kaya Palazzo Golf Club, 3 bedrooms, 1 living room with American kitchen, 3 WCs, 1 bathroom with hydro massage bathtub and shower, 2 bathrooms with bathtub, terrace with sitting and sunbath area, 135 m ² private outdoor pool, 1 baby sitter room, private pavilion on the beach



SPECIAL ROOM TYPES AND SERVICES

Villa & Suite Palazzo Concept	VILLA VERONA	VILLA VENICE	VILLA DUCALE	DUBLEX SWIMM UP	DUBLEX FAMILY SUITE	PALAZZO SUITE	SWIMM UP SUITE	SEA VIEW SUITE	GARDEN SUITE
Butler service	✓	✓	✓						
Newspaper	✓	✓	✓						
Check in & out at room	✓	✓	✓						
Greeting with Champagne, Turkish Delight, Chocolate	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bath amenities	✓	✓	✓	✓	✓	✓	✓	✓	✓
Room flower bouquet	✓	✓	✓						
Fruit basket	Everyday	Everyday	Everyday	Check In	Check In	Check In	Check In	Check In	Check In
Enriched Minibar	✓	✓	✓						
Nespresso Machine	✓	✓	✓						
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓	✓	✓
Use of 3 A la Carte Restaurants (Free of Charge)	✓	✓	✓						
Private Sunbed & Towel Service	✓	✓	✓						
Turn Down Service	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hand Made Chocolate	✓	✓	✓	✓	✓	✓	✓	✓	✓
Private Sunbed & Towel Service	✓	✓	✓	✓	✓	✓	✓	✓	✓
"Vodka Absolut"	35 cl	35 cl	35 cl			35 cl			
"Chivas Regal 12 Years Whiskey"	35 cl	35 cl	35 cl	35 cl	35 cl	35 cl	35 cl	35 cl	35 cl
"Baileys"	70 cl	70 cl	70 cl						
"Beefeater Gin"	35 cl	35 cl	35 cl						
"Consensus" Red wine	75 cl	75 cl	75 cl	75 cl	75 cl	75 cl	75 cl	75 cl	75 cl
"Consensus" White wine	75 cl	75 cl	75 cl			75 cl			
"Prosecco Clasico"	75 cl	75 cl	75 cl			75 cl			
Greeting with Fresh Fruit Juice	✓	✓	✓						
Free VIP airport Transfer	✓	✓	✓						
Free Golf Club House Entrance	✓	✓	✓						
Villa Food & Beverage Menu	✓	✓	✓						



PALAZZO ALL INCLUSIVE BEVERAGES CONCEPT

Local and branded imported alcoholic and non-alcoholic drinks	House wine selections at the main restaurant
Coca Cola products	Coffee-tea selections at the patisserie
Drink menu's are offered at all the bars (cocktails, tea, alcoholic drinks, coffee, wine vs.)	International exotic cocktails all bars
Variety of fresh juices (orange, apple, carrot, grapefruit)	

RESTAURANTS

Restaurant	Activities	Form	Description	Winter Season	
				01 November – 31 March	
				From - Till	Palazzo All
The Palazzo Restaurant (Main Restaurant)	Breakfast	Buffet	Priority service for children, diet buffet, all drinks are served to the tables, fresh orange juice, coffee, tea service, Turkish tea selection	07:00-10:30	✓
	Lunch	Buffet	Diet buffet, all beverages are serving by waiters, priority is to serve children.	12:30-14:30	✓
	Dinner	Buffet	Every night there are different types of presentation for open buffet, diet buffet, priority is to serve children.	18:30-21:00	✓
Baby Food Corner is at Main Restaurant	Breakfast	Buffet	Kids buffet	Not available	
	Lunch	Buffet	Kids buffet	12:30-14:30	✓
	Dinner	Buffet	Kids buffet	18:30-21:00	✓
Patisserie Brasserie	Patisserie & Beverage Service		Bakery products	11:00-18:30	✓
Room Service	Food & Beverage Service	Menu	A la carte menu	24 saat	Paid
ASIATICO (Asian)	Asian A'la Carte Dinner	A'la Carte	Asya A'la Carte Menü	18:30-21:00	Free Upon availability and reservation is required
BEIRUT (Lebanese)	Lebanon A'la Carte Dinner	A'la Carte	A'la Carte menu, Cover charge 20 Euro per person	18:30-21:00	Paid
TULIPANO (Italian)	Italian A'la Carte Dinner	A'la Carte	A'la Carte menu, Cover charge 20 Euro per person	18:30-21:00	Paid
TULIPANO	Breakfast	A'la Carte	Mixed Breakfast (Omelette, Menemen etc.)	09:00-11:00	Free Upon availability and reservation is required
BEIRUT	Snack A'la Carte Yiyecek&içecek	A'la Carte	A'la Carte Menu	12:30-16:00	Free of charge
BEIRUT	Gece Büfesi	Açık Büfe	Buffet, Soup	00:00-02:00	Free of charge



BARS

Bars	Activities	Kind	Description	Winter Season	
				01 November – 31 March	
				From - Till	Palazzo All
Lobby Lounge Bar	Beverage Service			09:00-00:00	✓
Cigar Bar	Beverage Service			7/24	✓
Golf Club Bar	Beverage Service			07:00-19:00	Paid
Elenore Night Club	Beverage Service			23:00-03:00	✓
Minibar	Beverage Service	Daily	All drinks refilled once a day	-	✓

MINIBAR

Water (4 x 0,50 cl)	Coca Coke (1 bottle)	Diet Coke (1 bottle)	Cappy Fruit Juice (2x200 ml)	Cookies (on arrival day)
Mineral water (2 Şişe)	Efes Beer (2x33cl)	Wine (1x18cl)	Fanta (1 bottle)	Sprite (1 bottle)
Chips	Chocolate (1 Bar / on arrival day)	Haribo (1 Bar / on arrival day)		

ENTERTAINMENT

Activity	Free	Charge	Activity	Free	Charge
Night Club	✓		Live music	✓	
Driving Range once a week	✓		Game room		✓

➤ Maxi Bar (Paid)

SPORTS

Activity	Free	Charge	Activity	Free	Charge
Dart	✓		Swimming lessons		✓
Aqua-gym	✓		Tennis lessons		✓
Aerobic	✓				

FITNESS

Activity	Free	Charge
Fitness center	✓	

SPORTS CENTER

Activity	Free	Charge	Activity	Free	Charge
Football (4 professional pitches)		✓	Tennis courts	✓	
Private tennis and golf lessons		✓	Golf pro shop, Tennis Shop, rackets rent		✓
Golf course (18 holes)		✓	Courts lighting		✓



V'ITALY SPA & WELLNESS

SPA: indoor 3500 m2, open air 400 m2

Facility (09:00-20:00)	Free	Charge	Facility	Free	Charge
Indoor swimming pools	✓		Snow fountain	✓	
Spa Suites		✓	Relaxing area	✓	
Fitness Center	✓		Massage		✓
Sauna	✓		VIP Türk hamamı ve VIP Masaj alanı		✓
Turkish bath (Except services at Turkish bath)	✓		Skin and body care		✓
Steam room	✓				

MINI CLUB

- For children between 04 – 16 years old (Mini Club, Junior Club),
- Special designed cards with name, surname and room number information,
- Special daily activities for children,
- Weekly special birthday parties,
- Cartoon channel on TV at rooms
- Infant formula preparing corner – with necessary equipment at main restaurant
- Baby stroller, baby phone (deposit)
- Opening times of the Mini Club change depends on season

Club	Mini Club	Activity	Palazzo AI	01 November – 31 March
4 – 12 yaş (Mini & Junior)	Mini disco, Baby Food Corner at the main restaurant, Kids menu at A'la Carte Restaurants	Mini Disco	✓	20:30 – 21:00
13 – 16 ages	Game Salon (Extra)			

POOLS

Pools	Outdoor area	Indoor area	Heated	Sea water	Sweet water	In the garden	M2	Pools
Main pool (Closed in winter season)	✓				✓	✓	1,4	3000
Infinity Pool	✓			✓		✓	1,4	2200
Spa Indoor Heated Pool		✓	✓		✓		1,4	200
Spa Pool		✓			✓		1,4	100
Duplex Swim up & Superior Swim up & Villa Venice Shared Pool	✓				✓	✓	1,4	800
Swimm Up Suit Pool	✓				✓	✓	1,4	500
Duplex Swim Up & Superior Swim Up Shared Pool	✓				✓	✓	1,4	800
VIP Pool 1	✓				✓	✓	1,4	700
VIP Pool 2	✓		✓	✓		✓	1,4	400



PALAZZO CONVENTION CENTER							
	Height	Area	Cocktail	Theatre	Classroom	Banquet	U-Shape
SAN MARCO	8 m	2.000	2.000	2.200	1.375	1.429	400
SAN MARCO 1	8 m	668	668	735	459	477	134
SAN MARKO 2	8 m	668	668	735	459	477	134
SAN MARCO 3	8 m	670	670	737	461	479	134
FUAYE 1	9 m	1.600	1.600	1143	...
TOSCANO 1+2	5 m	755	755	831	519	539	151
TOSCANO 1	5 m	377	...	415	259	269	75
TOSCANO 2	5 m	378	...	416	260	279	76
ROMANO 1	5 m	123	...	135	85	88	25
ROMANO 2	5 m	123	...	135	85	88	25
ROMANO 3	5 m	153	...	168	105	109	31
MARCELLO	4,5 m	925	925	1018	636	661	185
FUAYE 2	5 m	375	375	268	...
BELLINI 1	5 m	56	...	62	39	40	11
BELLINI 2	5 m	60	...	66	41	43	12
BELLINI 3	5 m	60	...	66	41	43	12
BELLINI 4	5 m	60	...	66	41	43	15

- **Pets are not allowed. The villas are subject to the permission of the management of the hotel.**
Kaya Palazzo reserves the right to make any changes in the concept without informing 2. and 3. Persons/companies.