

GLORIA SERENITY RESORT FACTSHEET SUMMER 2016



LOCATION

Situated on the sea coast and Acisu River amongst pine forests, Gloria Serenity Resort lies in a region that harbours all the natural beauties of the Mediterranean in Belek, Antalya. Gloria Serenity Resort promises exceptionally peace and harmony as well as a luxurious vacation and makes your dream of an extraordinary holiday become reality. Experience in balance, sea, sun and all the comforts and luxury of Gloria Serenity Resort and become a part of these wonderful memories. The Perfect combination of green and blue... Paradise is found in Gloria Serenity Resort. Vistas of rolling greens, and beyond, the blue horizon of the Mediterranean that beckons to you personally, saying come, stay, enjoy...

ACCOMMODATION

Room Facilities

Wireless internet access, Direct dial telephone, Satellite TV, Pay TV, LCD TV, Safe, Mini bar, Hairdryer, Key card system, Central Air Conditioning, Bathrobe, Slippers, Tea & Coffee setup, Telephone in the bathroom, Scales, DVD Player (on request).

Superior

Main Building, 39 m². Land or Side Sea View, 1 Bedroom with French or Twin beds, 1 Bathroom with Jacuzzi and walk in shower, WC, Terrace or Balcony, parquet flooring.

Superior Laguna

Main Building, 39 m². Pool view, 1 Bedroom with French bed or Twin beds, WC, 1 Bathroom with Jacuzzi and walk in shower, terrace.

Suite

Main Building, 65 m². Garden or Pool view, 1 Bedroom with French bed, living room with Sofa, 1 Bathroom with Jacuzzi and walk in shower, WC, Jacuzzi on the balcony.

King Suite

Main Building, 117 m². Sea view, 2 Bedrooms with French Bed, living room, study room, 2 Bathrooms with Jacuzzi and walk in shower, 3 WC's, Jacuzzi on the balcony.

Pool Villa

Garden/ Poolside, 86 m². Pool View, duplex, 2 Bedrooms (1 French and 1 Twin beds), living room, kitchenette, 2 Bathrooms (one bathroom with shower and Jacuzzi, another with bathtub), 2 WC's, Terrace, Jacuzzi on the terrace, access to the shared outdoor pool.

Garden Villa

Garden, 86 m². Garden view, duplex, 2 Bedrooms (1 French and Twin beds), living room, kitchenette, 2 WC's, 2 Bathrooms (one bathroom with shower and Jacuzzi another with bathtub), Terrace, Jacuzzi on the terrace.

Deluxe Villa

Garden, 200 m². Pool and golf Course view, duplex, 3 Bedrooms (1 French and 2 Twin beds), living room, 3 WC's, 3 bathrooms, (2 bathrooms with shower and Jacuzzi, 1 bathroom with shower), private outdoor pool (sea water and heating option in 4 of them), terrace.

VIP Villa

Garden, 400 m². Garden view, duplex, 4 Bedrooms (1 French, 1 King Size Bed and 2 Twin beds), 4 WC's, 3 bathrooms with shower and Jacuzzi, 1 bathroom with shower, fitness area with Jacuzzi, steam room, sauna, elevator, spacious living room with a bar, kitchen, study room, a large outdoor pool (sea water and heating option), terrace.

Serenity Villa

Garden, 200 m². Pool & Garden view, duplex, 3 Bedroom (1 bedroom with King Size bed upper floor, 2 bedrooms with twin bed ground floor), 3 WC's, 3 Showers and 2 Jacuzzi's (1 in upper floor and 1 on the ground floor), living room, dining room, kitchen, terrace and a shared outdoor pool.

Presidential Villa

Garden, 1200 m². Garden & Golf Course view, duplex, 6 Bedrooms (2 French, 1 King Size and 3 Twin beds), Turkish Bath, sauna, fitness area, Spa area with massage room, game room, cinema, living room, kitchen, 9 WC's, 6 Bathrooms with Jacuzzi and Shower, private outdoor pool, terrace and balcony.

QUICK FACTS

Opening Date 2007
 Category 5*Hotel
 Company OZALTIN Holding
 Investor Mr. Nuri OZALTIN
 General Manager Mrs. Oznur Ozdemir OZALTIN
 Sales & Marketing Coordinator Mr. Mutlu SAGSOZLU
 Season All year round
 Total Area 2.122.000 m²

Concept HB & AIS
 Address Acisu Mevkii, Belek
 City Antalya – Turkey
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 E-Mail info@gloria.com.tr
 Website www.gloria.com.tr

Antalya Airport 40 km
 Antalya City Center 55 km
 Nearest City Center 7 km (Belek)
 Beach private sandy beach & 1 pier
 Gloria Golf Course 1,5 km
 Rooms 254
 Suites 16 (14 Suites, 2 King Suites)
 Villas 99
 Bed Capacity 971

[Photos Archive](#)

E mail: marketing@gloria.com.tr

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VILLA SPECIAL SERVICES	Presidential Villa	VIP Villa	Deluxe Villa	Serenity Villa	King Suite	Pool Villa	Garden Villa
Private Butler	✓	✓	+	+	+	+	+
Private Maid	✓	✓	+	+	+	+	+
Private Cook	✓	✓	+	+	+	+	+
Pavilion	✓	✓	✓	✓	✓	+	+
Buggy	✓	✓	✓	✓	+	+	+
A'la Carte Restaurants in all Gloria Hotels	✓	✓	✓	✓	✓	✓	✓
All Inclusive in 3 hotels' outlets	✓	✓	✓	✓	✓	✓	✓
24 Hours Room Service (according to the menu)	✓	✓	✓	✓	✓	✓	✓
Special welcome setup and Exclusive booklet setup	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓
High Speed Wireless Internet	✓	✓	✓	+	+	+	+
Transfer Airport-Hotel-Airport	✓	✓	✓	✓	✓	+	+
Fast Track service in Airport	✓	✓	✓	✓	+	+	+
Babysitting (1-12 years)	+	+	+	+	+	+	+

+ Subject to charge | ✓ Free Of Charge | *Only valid with VIP concept

Gloria Hotels & Resorts оставляет за собой право по своему усмотрению вносить изменения в любое время без предварительного уведомления.

OZALTIN Gloria Hotels & Resorts является дочерней компанией Холдинга Озалтын.



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DINING

When it comes to dining at Gloria Serenity Resort, the options are as limitless as the chefs are talented. Whatever you desire, be it a light snack, a flight of wine, a poolside lunch or a multi-course tasting menu dinner, you'll find here.

TETRASOMIA Main Restaurant, Open Buffet.

Breakfast: 07:00 – 10:30, Lunch: 12:30 – 14:30, Dinner: 19:00 – 21:30

Every night a different theme night in Tetrasomia Main Restaurant. There's Turkish Night, French Night, Asian Night, Aegean Night, Mediterranean Night, Italian Night and International Night, for instance. Let our chefs take you around the world as you enjoy a convivial atmosphere and five-star service.

LE JARDIN AU PRINTEMPS A la Carte Restaurant, French Cuisine

Dinner: 19:00 – 23:00

For a little taste of France... Those Parisian favourites are here: Onion Soup, Warm Salmon marinated with Ginger, Chocolate Moelleux. And with them, fresh-baked Old World-style French breads famous for centuries. Le Jardin au Printemps. Its Gloria Serenity Resort's own corner of France.

KOMNENOS A la Carte Restaurant, Aegean Cuisine

Dinner 19:00 – 23:00

Aegean Cuisine is like no other in the Middle East - warm, creative and spicy. And our chefs prepare it like you've never tasted it before. A few of our specialties include pumpkin soup with truffle aroma, Thessaloniki style lamb arnaki with vegetables, and semolina halva with cinnamon ice cream. All served in the warm and stylish ambiance graced by olive trees. Eat like a native. You'll quickly see why it's the region's cuisine of choice.

SHA A la Carte Restaurant, Asian Cuisine

Dinner: 19:00 – 23:00

An exotic ambiance... the magical tastes of Asia... Sha Asia A la Carte Restaurant invites you to explore Far East cuisine at its most divine: sushi platters, shrimp tempura, crispy duck, sweet and sour sea bass. Asian cuisine is at its very finest at Sha à la Carte.

RIVER LANDING Fish A la Carte Restaurant

Dinner 19:00 – 23:00 A la Carte

River Landing Fish Restaurant, offering the most delicious flavors of the sea, in the most beautiful part of the river, promises a very special night in the presence of an enchanting view.

LA TRATTORIA ROMANA Restaurant

Lunch 12:30 – 17:00 Snack

La Trattoria Romano awaits you for a journey into Italian cuisine. Chef favourites such as crab ravioli, wood-fired pizza marguerite and mint manna cotta are highly recommended. La Trattoria Romano is for those who no matter where they travel, simply must have their daily taste of Italy.

ROUTE 66 STEAKHOUSE

Lunch 12:30 17:00

Snack Restaurant

Classic American dishes such as steak and fries are found here and it's all in a restaurant reminiscent of the U.S. Steakhouse, accented with the blue and green.

BRASSERIE Restaurant

24 hours

Whenever you feel like you want to eat something, Brasserie is at your service! With its options of the soup of the day, olive oil dish alternatives and main dishes, for who look for taste for 24 hours...

BARS

Gloria Serenity Resort offers many bar options for different tastes and time periods of the day. You may enjoy your drink in a stylish ambiance or towards a nice view.

ELLA FITZGERALD Lobby Bar

Drinks, Aperitifs & Snacks, 24 Hours

The Ella Fitzgerald Lobby Bar, located at the lobby of Gloria Serenity Resort, offers a comfortable area to relax and catch up with friends with its stylish indoor space and beautiful terrace within the nature.

TRACES Beach Bar

Drinks & Aperitifs & Fruits & Snacks 09:00 – 18:00

Traces Beach Bar makes your beach moments even more comfortable with its first-class service and comfy decor. Come casual, but feel elegant as you sip a cocktail and soak up some sun.

DOCK'S Pier Bar

Drinks, Aperitifs & Snacks 09:00 -00:00

Located near the beach, Dock's Pier Bar is a casual place for a quick drink as you linger by the sand.

Arena Amphitheatre Bar

Drinks & Aperitifs 20:30-23:00

Sip your drink while watching world-famous shows by visiting Arena Amphitheatre Bar.

Club Insomnia

Drinks & Aperitifs, (only on Saturday), 23:00 – 02:00 The bar located in the night club "Insomnia" serves so long as the music goes on during midnight.

Wurlitzer Karaoke Bar

Drinks & Aperitifs, 16:00-00:00

Forget all your previous karaoke experiences. Wurlitzer Karaoke Bar, with its grand design that harkens the Rococo bars of old, hosts a witty nightly singing

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extravaganza. You'll laugh, you'll cringe, and you'll find yourself wanting more as the music plays on into the night.

GOGI KIDS CLUB (1 APRIL – 31 OCT)

Gloria Golf Resort offers for his "little ones" a special, funny and safe world. Gogi Kids Club for all ages promises a pleasant and unforgettable holiday. Sports, arts and many educational activities wait for our little guests... An amusing and educational holiday...

Gogi Mini Age of 4-7 09:00 - 23:00

Trampoline, costume dress up games, water Olympics, treasure hunt, ceremony awards, banana, balloon rally, nature expeditions, clown, memento cards, basketball, games, mini disco.

Gogi Junior Age of 8-12 09:00 - 23:00

Billiards, football tournament, darts, water sports, awards ceremony, table tennis, salto trampoline, basketball, volleyball, outdoor swimming pool (with sun protection during summer), indoor swimming pool, activity room, sports facility, mini golf, mini disco, cinema, zoo, aqua park.

Teenage Club Age of 13 - 17

Whether it's simply hanging out playing video games, reading, or enjoying the beach -- or more vigorous activities such as scaling the climbing wall, playing billiards, table soccer, or participating in a football tournament. The Teenager Club staff is attentive without being intrusive, and, of course, keeps safety as a priority.

11:00 - 12:30
14:30 - 17 :00
19:30 - 22:30

*Children under the age of 4 can benefit from the Gogi Kids Club under adult supervision or with the paid babysitting service.

GOGI VIM CLUB (Very Important Minis)

With our WWW service (What-When-Where), your baby's food is served whenever you want, wherever you want with your own recipe that you would give to the Guest Relations. You can also use Gogi Kids Club's kitchen to prepare your baby's food yourself.

BABYSITTING*

By arranging a reliable babysitting service at VIM, you can keep enjoying other facilities of Gloria Hotels & Resorts. You are kindly requested to contact the Guest Relations or Gogi Kids Club in advance, ideally min. 24 hours notice in order to use the babysitting service. However, we will do our best to accommodate your last minute requests. Summer opening hours: 09.00–23.00

BABYSITTING WITHIN VIM

1 child per 1 hour: 15 €

BABYSITTING OUTSIDE VIM

(In the Guest Room)

1 child per 1 hour: 30 €

1 child per 1 hour (23.00-02.00): 40 €

HYGIENE

- Baby bottle cleaning brush
- Wet wipes
- One-use, throw-away bibs
- Napkin

FEEDING

- Feeding room
- Baby kitchen
- Warmer
- HIPP baby puree
- HIPP organic infant milk (powdered)
- HIPP organic-fruit-tea
- HIPP organic biscuit
- Feeding bowl and spoon

ACCESSORIES

- Ergonomic baby walker *
- Baby clippers
- Infrared thermometer
- Finger protection
- Corner protection
- Baby bottle
- Pacifier (One/Two hole(s))
- Baby stroller *
- Baby monitor *

BATH

(Between 0-3)

- Baby soap
- Baby shampoo
- Baby lotion
- Baby bathtub

*Is subject to extra payment.

* Up to 3 hours from age 1

BEACHES

Natural area within the greenery, pavilions each more stylish than the other and an attractive dock. Here the time will pass more joyful than anywhere else.

PAVILIONS

Our chic beach pavilions offer privacy for those who prefer to be alone, or for families who desire their own space. Pavilions come with their special butler service, who attends to the needs throughout the day. There's no better way to spend a day at the beach in style.

POOLS

Gloria Serenity Resort offers both children and adult outdoor / indoor pools. Outdoor pools are located within a lovely garden area where you'll enjoy the surrounding nature of native birds as they frolic among the greenery.

Pools	Outdoor	Indoor	Sea Water	Fresh Water	Depth	m2
Outdoor Pool				X	140 cm	4070 m ²
Outdoor Sea Water Pool	X		X		140 cm	3621 m ²
Deluxe Villa Pool	X		X	X	140 cm	52 m ²
Vip Villa Pool	X		X	X	140 cm	92 m ²
Presidential Villa Pool	X			X	140 cm	133 m ²
Spa Villa Pool	X			X	140 cm	196
Indoor Pool		X		X	140 cm	283

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GOGI FUN JUNGLE

Gogi Fun Jungle is a special entertainment and play area within Gogi Kids Club, designed specifically for children aged between 0 to 14*. Situated within a lush green nature where Gloria Golf Resort and Gloria Serenity Resort grounds meet, it is equipped with indoor and outdoor play facilities for children. Gogi Fun Jungle consists of 5 different games stations and private sleeping room.

* Children under the age of 5 must be accompanied with an adult.

**Subject to extra payment

COMFYLAND

World renowned Comfyland which is designed for children aged between 0-6, offers a different experience with educational elements as well as entertaining factors.

- An essential area for children offering interactive games, panels that encourage learning through physical activities, keyboards, various games and 20 language options.
- Specially manufactured lego table and mats help improve the creativity of the children.
- Reading and activity tables offer a pleasant way to spend time at Comfyland.

GOGI TOWN

Gogi Town is a social play area where children improve their skills in getting involved in role playing. Children find the opportunity to socialize for hours by playing with miniature outdoor equipments placed outside the houses. House, Hospital, Bank, Cafe, Miniature equipment inside the units, Activity tables, Swing, climbing wall and slide Gogi Town is designed for children aged between 6 to 12 as well as 0-6 age group.

CRAZY JUNGLE (For 6-14)

Designed with a forest jungle theme in mind, this soft play area offers a wide range of adventures for children, which they would experience in a real jungle environment. Parents may also spend time with their children at this safe environment.

ELECTRONIC GAMES AREA

This is an essential activity area for children of 6 to 14 years old as well as young adults and adults, equipped with the latest technology products combining electronic machines with physical activity.

FUN WALL (For 9+)

This outdoor concept, built using trees, offers a unique experience combined with the climbing wall at a triangular shape tower. Going over 4 different bridges, that have been distinctively prepared, participants reach the tower from where they can slide down from 7 meter height. Besides having fun, participants will discover their own limits during this experience. The system is certified in accordance with the European Rope Course Standard and all required security measures are taken.

Serenity SPA 3500 m²

An ambiance with the unmistakable mark of luxury. A place of peace and tranquility. A menu of spa treatments that is as innovative as they are restoring to the body. Certified therapists offer the latest in massage and body work, Far East rituals and native rituals such as the Turkish bath and European counterpart, the Finnish bath, are offered, all in private treatment rooms. Personal hairdressers and aestheticians are also part of the Serenity SPA.

Fee Based: 15 Therapy rooms +1 Spa Suite, Skin & Body care, Massages & Treatments, Manicure – Pedicure, 1 private Turkish bath.

Free of Charge: 65 °C & 90°C Sauna, Relax Zone, Indoor Pool, 2 Steam rooms, Hamam (Turkish bath).

MASSAGES

Masseurs and masseuses will indulge and pamper your body with the spa treatment of your choice - or a customized treatment suited to your individual need.

- Body Ritual of ESPA
- ESPA Iconic Back, Face & Scalp massage with hot stones
- Energy Restored Treatment of ESPA
- Muscle Reviver Treatment of ESPA
- Gloria Signature Massage

FACIAL TREATMENTS

Treatment products of the highest quality are used for all facials. Brands such as world-renowned ESPA, Juliette Armand, Atache and CACI Your facialist will examine your skin and determine the treatment and products according to your personal skin type.

- Advanced Lift & Firm Facial Treatment of ESPA
- Personalised Intensive Facial Treatment of ESPA
- Lifting Facial Treatment of Juliette Armand
- Vitamin C Facial Treatment of Atache

*Sauna, Turkish bath and steam room are not suitable for guest under 16 years of age.

BODY TREATMENTS

As with facials, our body treatments all use the highest quality brands available. For added pleasure, a VIP Turkish bath is recommended before or after your treatment.

- ESPA Warming Detoxifying Algae
- Restorative Marine Mud
- ESPA Lift & Firm Hip & Thigh Treatment
- CACI Full Body

SALON TREATMENTS

Manicure and pedicure sessions are available in the private treatment rooms. Each treatment includes a mini massage of either the hands or feet to increase circulation and stimulate skin regeneration.

SPA SUITE

A Turkish bath, Jacuzzi and a Finnish sauna offer you a warm respite, a way to indulge the body, warm the soul. It's recommended for before or after your treatment to help your body further eliminate toxins.

PHYSIOTHERAPY AND REHABILITATION TREATMENTS *

Physical therapists evaluate and treat patients to improve their strength, flexibility, coordination, balance and mobility skills. Treatment focuses on:
Spine and Extremity rehabilitation
Sports rehabilitation
Joint and soft tissue mobilization
Functional mobility training
Gait and balance training
Therapeutic exercise
Aerobic conditioning
Pain evaluation and treatment

GLORIA EVENT

"Gloria Event" brings together the leading trends worldwide at Gloria Serenity Resort and defines art, show and events through an unusual entertainment concept put together by its own creative team. Dance the night away in our nightclub. Bowl with friends. Enjoy lavish dance shows and concerts by Turkey's most admired performers. It's all here. And it all awaits...

ARENA AMPHITHEATRE

Decorated comfortably and equipped with special sound and light systems, bar and functional stage set-up, the Arena Amphitheatre with a capacity of 1,061 people, brings together famous giant productions selected amongst numerous dance, acrobatics and ethnic stage shows, with its guests at Gloria Hotels & Resorts.

G VENTURE

When it's time to take your party under the stars, you'll want to head to G-Venture, located between the river and the sea. Nights under stars at Gloria shine like nowhere else...

ACTIVITIES

Free of charge: Boccia, Zumba, Pilates, Beach volleyball, Aerobic, Yoga, Tai Chi, Tennis courts and Floodlight, Game room, Gymnastic, Table Tennis, Soft Animation.

Fee based: Entertainment Center - Bowling, Billiard and Video Games, Tennis Equipment and Lessons, Water Sports, Golf Lessons, Teetime & Golf.

FIT GLORIA

Fit Gloria fitness centers offer service on the basis of the Gloria Hotels & Resorts quality and standards, with fully equipped and functional sports equipment and trainers. FIT Gloria at Gloria Serenity Resort is 144 m² and situated surrounded by nature. With the support of FIT Gloria trainers different programs for Cardiovascular, Strength and Mind Body are performed. Each guest visiting FIT Gloria will be welcomed and entertained on a Personal Coaching level.

What Is Available At Fit Gloria?

- *Total body*
- *Power plate*
- *TRX Training*
- *Various fitness workshops*
- *Self-Defence Training*

Group Exercises

Spinning
Bosu
Total Body Workout

*Is subject to extra payment.

GLORIA GOLF CLUB

Gloria Serenity Resort guests have the privilege to use the only 45-hole golf course of the Mediterranean Riviera district with its two 18-hole championship course and a 9-hole Verde Golf Course, designed by the famous architect Michel Gayon and preferred not only by golf enthusiasts but by professionals as well.

- Gloria "Old" Golf Course (18-hole, 72 Par, 6.529 m)
- Gloria "New" Golf Course (18-hole, 72 Par, 6.523 m)
- Gloria "Verde" Golf Course (9-hole, 35 Par, 2.967 m)

Gloria Select Courses

The Gloria Select Courses with 18-hole combine the best Gloria Courses:

- Select New Course (18-hole, Par 72, 6350 m)
- Select Old Course (18-hole, Par 72, 6492 m)

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CONCEPT	HB	A.I. SPECIAL
Open Buffet Breakfast	Free of charge	Free of charge
Open Buffet Lunch	40- € P.P	Free of charge
Open Buffet Dinner	Free of charge	Free of charge
Water and mineral water during Dinner – Buffet Main Restaurant	Free of charge	Free of charge
Open Buffet Breakfast in the Other Gloria Hotels	30- € P.P.	15- € P.P.*
Open Buffet Lunch in the Other Gloria Hotels	40- € P.P.	20- € P.P.*
Open Buffet Dinner in the Other Gloria Hotels	50- € P.P.	25- € P.P.*
Food & Beverage Services in the other Gloria Hotels	Subjected to charge	Subjected to charge % 50*
A'la Carte Restaurant Usage (Once in each restaurant in a week)	Free of charge	Free of charge
A'la Carte Restaurant Usage in the other Gloria Hotels	Subjected to charge	Subjected to charge % 50*
Snack Restaurant	Subjected to charge	Free of charge
Patisserie	Subjected to charge	Free of charge
Insomnia (Disco Bar) Beverage***, Entertainment Center Bar Beverage & Amphitheater	Subjected to charge	Free of charge
Fresh Fruit Juices	Subjected to charge**	Free of charge
G-Venture	Subjected to charge	Free of charge
Golf Club Restaurant & Bar & Buggy Bar	Subjected to charge	Subjected to charge
Meeting Rooms	Subjected to charge	Subjected to charge
Room Service 24 Hours	Subjected to charge	23:00 -07:00 Free of charge****
Room Service VIP Menu 24 Hours	Subjected to charge	Subjected to charge
Minibar (Refilled once a day)	Subjected to charge	Free of charge
Kids Club (Age of 04-12 between 09:00-23:00)	Free of charge	Free of charge
Gogi VIM Club (Age of 01-03 Babysitting between 09:00-23:00)	Subjected to charge	Subjected to charge
Babysitting- Kids care (Age of 01-12 between 09:00 - 02:00) *****	Subjected to charge	Subjected to charge
Gogi Fun Jungle*****	Subjected to charge	Subjected to charge
Tennis Court And Floodlight	Free of charge	Free of charge
Tennis Lessons and Tennis Equipments	Subjected to charge	Subjected to charge
Bowling, Billard, 3D Games	Subjected to charge	Subjected to charge
Cinema	Free of charge	Free of charge
Fitness Center	Free of charge	Free of charge
Turkish Bath, Sauna	Free of charge	Free of charge
Spa & Wellness Center, Massage and all Treatments	Subjected to charge	Subjected to charge
Wireless Internet (Rooms & Public Areas)	Free of charge	Free of charge
High-speed wireless internet (Rooms & Public Areas) *****	Subjected to charge	Subjected to charge
Pavilion usage	Subjected to charge	Subjected to charge
Buggy	Subjected to charge	Subjected to charge
Water Sports & Motorized Water Sports	Subjected to charge	Subjected to charge
Laundry (Ironing & Washing)	Subjected to charge	Subjected to charge*
Dry Cleaning	Subjected to charge	Subjected to charge*
Direct External Telephone	Subjected to charge	Subjected to charge
Pay-TV	Subjected to charge	Subjected to charge
Golf Lesson	Subjected to charge	Subjected to charge
Greenfee (Playing Golf)	Subjected to charge	Subjected to charge
Facilities at Gloria Sports Arena	Subjected to charge	Subjected to charge

Gloria Hotels & Resorts incorporate Gloria Golf Resort, Gloria Verde Resort and Gloria Serenity Resort and Gloria Sports Arena.

* AIS Guests staying 28 days or more in the "LONG STAY" concept (HB guests are not included) have the privilege to use Food & Beverage Services in the other Gloria Hotels and Room Service for free, in addition they receive 50% discount for their Laundry Services.

** Fresh Orange Juice is free of charge at Breakfast - Buffet for HB Guests

*** Club Insomnia entrance is Free of Charge for all Gloria Hotels & Resorts. Guests under the age of 18 are not allowed to enter the Club Insomnia after 00:00 by law.

**** Room Service is free of charge for all villa and King Suite guests for 24 hours, for other guests between 23:00-07:00.

***** Child care is limited to 3 hours and in order to use the service please inform before 24 hours. All later requests are subjected to availability.

***** Gogi Fun Jungle is free of charge for Gloria Family Suite guest's children between 2-12 age during their accommodation.

***** High-speed wireless internet is free of charge for Presidential Villa, VIP Villa, Deluxe Villa, Owner Villa and Gloria Golf Resort King Suite guests.

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